

Job Title: Youth Transitions Support Worker**Position Type: Contract until Dec 31st, 2027 salaried @ 40 hrs/week****Salary Range: \$40,000 - \$45,000****Position Overview**

The Youth Support Worker (YSW) provides vulnerable youth, leading up to and at critical academic transition points, with the community supports and life skill development they need for educational attainment and future success. Program delivery includes, but is not limited to, the development of youth-centered plans, facilitation of workshops, one-on-one meetings, and the coordination of peer mentorship. The YSW uses an outreach model to meet youth within the community, at schools, local YMCA facilities or other appropriate sites. The YSW is responsible for the effective planning, implementation, and evaluation of program services. The YSW carries out their duties in a professional manner and in accordance with all YMCA policies and procedures, standards of practice, health and safety standards, child protection standards and contractual, legal, and regulatory requirements.

Duties

- Ensures a safe, comfortable and welcoming environment for participants
- Collects information to confirm eligibility and completes participant intake and/or assessment to inform ongoing participant supports to reach participant and funder outcomes
- Designs, implements, and evaluates youth-centered individual action plans, in-person/virtual services and workshops as per guidelines
- Performs case management as per guidelines
- Consults with social workers, school administration, other professionals and family/natural supports when appropriate
- Coordinates peer mentorships opportunities and relationships
- Maintains knowledge of relevant services and community resources
- Engages with schools, community agencies, and other organizations to maximize services and resources to participants
- Adheres to all Risk Management and Occupational Health and Safety requirements including Work Alone Policy and Procedures and the Children, Youth and Vulnerable Adults Protection Policies and Procedures
- Inputs data accurately and timely
- Work within defined program budgets
- Maintain accurate participant files in accordance with YMCA guidelines
- Collect demographic, output and outcome data for evaluation purposes and to inform and contribute to the development of YMCA reports

Skills & Qualifications

- Post-secondary degree/diploma in Child and Youth Care Counselling, Education, Social Work, Recreation Management, or related field.
- 2 years of experience working directly with vulnerable youth
- 2 years of experience in client intake and assessment, case management and workshop facilitation
- Experience working with diverse populations
- Experience within a team environment and working remotely
- Standard First Aid & CPR-C and able to obtain a Police Information Check and Vulnerable sector
- Non-Violent Crisis Intervention, Motivational Interviewing, Suicide Intervention Certification preferred
- Valid driver's license and access to a vehicle, in communities where applicable

- Working knowledge of issues/practices related to the social determinants of health, youth development, individual assessment, case management, group work, group facilitation, program planning and outcome evaluation
- Working knowledge in culturally sensitive and trauma-informed practice, and strength-based approach
- Excellent organizational and time management skills
- Excellent communication, interpersonal, and team skills
- Working knowledge computer skills (Windows, Microsoft Teams, Office and Outlook)

Competencies

- Quality Focus
- Communication
- Relationship Building and Collaboration
- Self Management
- Teamwork
- Commitment to Organization Vision and Values
- Conflict resolution
- Integrity

If you would like to work in a family friendly environment, send us your cover letter and resumé by email to the attention of:

MAREN MULTHAUP
Community Initiatives Coordinator
maren.multhaup@ymcamoncton.ca

Application deadline: August 3, 2026

We thank all candidates for their interest, however, only those selected for an interview will be contacted.

The posted salary range reflects a variety of experience levels and qualifications that may be considered for this position. Placement within the range will be based on the successful candidate's knowledge, skills, experience, and overall qualifications.

About us

At the **YMCA of Greater Moncton**, we believe in creating spaces where everyone feels welcome, supported, and empowered to shine in their own way. As a charitable organization, we've been building healthy, vibrant, and connected communities since 1870—offering programs that inspire people of all ages, abilities, and backgrounds to grow stronger in body, mind, and spirit.

We've come a long way in 150+ years! In 2020, we proudly celebrated our milestone anniversary *and* expanded our reach with a new satellite location in Moncton's North End—bringing even more opportunities to connect, belong, and thrive.

Why Join the YMCA?

When you work at the Y, you're not just starting a job—you're stepping into something bigger. You become part of a purpose-driven team, helping children, youth, adults, and families unlock their full potential. Every role at the YMCA makes an impact. Whether you're leading programs, supporting behind the scenes, or welcoming members at the front desk, your work helps light the way for others.

Be the spark that inspires change.
Be the spark that lifts up your community.
Be the spark that helps others shine.